



July 13, 2026

Michael,

I would like to thank you and the team at SM Engineering for the outstanding work you provided to our company. From the initial evaluation through the completion of the project, the process was straightforward, professional, and well-managed.

We are very pleased with the results. The reduction in our utility costs, along with the incentives and credits we received, met our expectations and delivered real value to our business. Your team's knowledge and attention to detail made the entire experience smooth and efficient.

Based on our experience, I would confidently recommend SM Engineering to any organization looking to reduce energy costs and improve operational efficiency.

Thank you again for your excellent service and support.

Sincerely,

Joe Kwiatkowski

Switchback Medical, LLC